



Innsbruck, 09.09.2024

Dear parents and caregivers,

We, SCHUSO – School Social Work Tirol, have been working at schools in Tyrol for over 15 years.

Our motto is "open - voluntary - confidential." We offer counselling for students and their environment. We create space and time for group activities and projects to talk about current and important issues. This helps to improve social skills and deal with conflicts and problems. We also help everyone involved during crises.

Our office is located on the second floor on the right side through the door and then the first door (room 211) - follow the signs.

We're usually available during our opening hours. If you need to see us outside of these times, we can arrange an appointment.

According to laws that protect children's rights, the decision to use our services is up to the students, even if they are minors. Parents or guardians don't need to give permission because the well-being and interests of the child are our top priority.

Regarding privacy: We document our consultations and case discussions to support students continuously and fully (for further information please go to [www.kinder-jugend.tirol/datenschutz/](http://www.kinder-jugend.tirol/datenschutz/)). According to the Tyrolean Child And Youth Welfare Act we are obliged to share personal information with others only if a child's well-being is at risk.

For more information about SCHUSO - School Social Work Tirol, please visit [www.kinder-jugend.tirol](http://www.kinder-jugend.tirol). If you have any questions about our services, privacy, or anything else, you can contact us or our department head at [info@schuso.at](mailto:info@schuso.at).

Best regards,

Manuel Wenda and Christina Walkner